



Services de transport des élèves  
du Sud-Ouest de l'Ontario  
[www.monbusjaune.ca](http://www.monbusjaune.ca)

Southwestern Ontario  
Student Transportation Services  
[www.mybigyellowbus.ca](http://www.mybigyellowbus.ca)

**SOUTHWESTERN ONTARIO STUDENT TRANSPORTATION SERVICES  
REQUEST FOR PROPOSAL**

**RFP 10-05  
CALL CENTRE SERVICES**

**Southwestern Ontario Student Transportation Services is looking to engage the services of a qualified and experienced firm(s) that can provide a customer-focused call centre service**

**Documents are available at  
London District Catholic School Board  
Catholic Education Centre  
Purchasing Department, 2<sup>nd</sup> Floor  
5200 Wellington Road South, London Ontario N6E 3X8  
Mailing address: PO Box 5474, London Ontario N6A 4X5**

**Sealed submissions will be accepted in the Purchasing Department 2<sup>nd</sup> Floor  
At the Catholic Education Centre  
Until 12:00:00 Noon (Local Time) Monday, March 1, 2010  
Facsimile/e-mail submissions not accepted**

**William Hall  
Chair, Board of Trustees**

**Wilma de Rond  
Director of Education**